

St Helens and Knowsley welcome the safe delivery of Medway Maternity

St Helens and Knowsley Teaching Hospitals NHS Trust goes live with a new maternity information system.

St Helens and Knowsley Teaching Hospitals NHS Trust has gone live with the Medway Maternity System, delivered by System C, a McKesson company. The Trust deployed the second (and main) phase of its implementation programme in February 2013.

The Trust provides maternity services from Whiston Hospital and several community locations. Opened in March 2010, the new hospital's maternity unit has seen an increase in births of almost 20% with more than 3,600 babies delivered during 2011/12.

Neil Darvill, Director of Informatics at the Trust, comments, *"The Trust had not previously had a specialist, clinical maternity system in place, but we knew the benefits available from using such a solution could be significant. We had already achieved a great deal, such as CNST Level 2 standards, but wanted to build on this success and do more, for example; achieve CNST Level 3 compliance, manage the new PbR pathways effectively and have access to more comprehensive reporting capabilities. We chose Medway Maternity as an easy to use and comprehensive, clinical maternity system."*

The first phase of the implementation, which focused on antenatal care, successfully went 'live' in December 2012. This allowed users to record all referrals, booking and antenatal assessments, and for Midwives and other clinicians to start capturing clinical information, both in the hospital and out in the community. Three months later, in February 2013, the Trust was ready to 'go-live' with Medway Maternity's delivery and postnatal functionality, meaning the Trust is now able to exploit the systems full potential to record the complete maternal and newborn electronic patient record. The deployment has resulted in patients information now being centrally located, improving communication for pregnant women and post birth care between the acute Trust and community care providers, thereby facilitating better clinical decision making.

Jen Chean and Lisa Roberts, both Midwives, shared the role of Project Manager for the implementation. Chean comments, *"In the first 24 hours after our second phase go-live, nine deliveries were recorded, including full details of the three Caesareans carried out, and 21 postnatal assessments were completed using the system."*

Roberts adds, *"Changing to a new system and adapting to this is always a challenge, especially in a busy clinical environment where our primary focus is providing the very best midwifery care, but our staff have really risen to this challenge. The fact that the system is also easy to use and follows our ways of working has also been a huge advantage in helping people get on board."*

The Trust and System C have been working together since the contract was awarded in July 2012 to successfully deploy the system in line with the Trust's project plan.

Jane Clark, System C's Maternity Solution Programme Director comments, *"We are delighted to be working with St Helens and Knowsley Teaching Hospitals NHS Trust, and to have achieved the successful 'go-live' of phases one and two of the Medway Maternity implementation"* Clark adds, *"The Trust is very much focused on making use of leading-edge technology to meet the challenges of joined-up and high quality maternity care, delivering the safest and best possible care for patients, and we are pleased our system is helping the Trust achieve those ambitions."*

About St Helens & Knowsley Teaching Hospitals NHS Trust

Formed in April 1991, the Trust provides the full range of acute in-patient, out-patient, day case and emergency services at Whiston Hospital and St Helens Hospital.

The Trust provides an excellent standard of care to a population of 350,000 people across the boroughs of St Helens, Knowsley, Halton, South Liverpool and further afield. In addition, the Mersey Regional Burns and Plastic Surgery Unit at Whiston Hospital provides treatment for patients from across Merseyside, Cheshire, North Wales, the Isle of Man and parts of the North West, serving a population of over four million people.

The Trust is the only acute Trust in the country to have performed above the national average in every indicator for quality of services and care in the Care Quality Commission (CQC) assessment (2010), and continues to be successful in providing high standards of services and care with a high level of patient safety CQC assessment (2011).

The Trust has also been rated as 'EXCELLENT' for 7 years running in the Patient Environment Action team (PEAT) assessments for both Whiston and St Helens hospitals.

Employing over 4,000 members of staff, the Trust opened the new Whiston Hospital in March 2010, six months ahead of schedule and within budget. This follows the opening of the new St Helens Hospital in 2008 as part of a combined £338 million investment to provide world class healthcare facilities to the local community.

About McKesson

McKesson UK, a subsidiary of McKesson Corporation, is the trusted healthcare technology solutions and services provider specialising in workforce, clinical and administrative information technology and medical imaging solutions and has operated in the UK since 1990.

McKesson's approach to the UK healthcare market is fundamentally different because it is based on years of selling, operating, and supporting healthcare systems to healthcare professionals now installed in virtually every NHS organisation. McKesson's unique consultative approach ensures that both clinicians and management are fully engaged with any new system and its outcomes before any sale is made, or implementation starts. This guarantees the successful uptake and onward operation of McKesson's systems ensuring that its patient-centric technologies are based on successful outcomes through the active engagement with healthcare professionals at every stage.

Clinical and Business Intelligence – McKesson fosters a patient-centric approach to Care and Resource Utilisation which is centred on its world class evidence-based clinical decision support tools to affect appropriateness of care. McKesson is working with Healthcare Commissioners and Providers to develop and support clinical evidence-based competence in healthcare in order to realise productivity gains and cost reduction.

McKesson's dedicated 450 strong workforce delivers to virtually every NHS organisation as well as to a number of other public and private sector organisations. As operators of the world's largest integrated HR and payroll system – the NHS Electronic Staff Record (ESR) – McKesson pays 7% of the working population in England and Wales, a workforce of more than 1.4 million NHS employees. For more information, visit www.mckesson.co.uk

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